
FW: RIBridges Alert

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To: susanb@narraind.nashville.ihc.gov
Subject: RIBridges Alert



RIBridges Alert!

On Friday, December 13, 2024, Rhode Island Governor McKee announced that the state's **RIBridges** system, which manages benefit programs, was under a cyberattack. This breach may have exposed personal information, including names, addresses, dates of birth, Social Security numbers, and some banking details. If you received or applied for benefits as far back as 2016, your information may have been affected.

The programs included:

- Medicaid
- SNAP (Supplemental Nutrition Assistance Program)
- TANF (Temporary Assistance for Needy Families)
- CCAP (Child Care Assistance Program)
- Health coverage through HealthSource RI
- Rhode Island Works (RIW)
- LTSS (Long-Term Services and Supports)
- GPA (General Public Assistance) Program
- At HOME Cost Share

For more information:

- Visit the Department of Administration website at <https://admin.ri.gov/ribridges-alert>. There you will find updates and steps to protect your information.
- Call the RIBridges Data Breach Hotline at 833-918-6603 Mondays through Fridays from 9 a.m. to 9 p.m.
 - The reference number for the Rhode Island incident is **B137035**. You may be asked for it when you call.
 - The staff at the call center are available to answer your questions but will not be able to confirm if your information was part of the breach.